

TO: THE EXECUTIVE
29 MARCH 2011

CORPORATE PERFORMANCE OVERVIEW REPORT
Chief Executive

1 PURPOSE OF DECISION

- 1.1 To inform the Executive of the performance of the Council over the third quarter of 2010/11 (October - December 2010).

2 RECOMMENDATION

- 2.1 **To note the performance of the Council over the period from October to December 2010, highlighted in the Overview Report in Annex A.**

3 REASONS FOR RECOMMENDATION

- 3.1 To brief the Executive on the Council's performance, highlighting key areas, so that appropriate action can be taken if needed.

4 ALTERNATIVE OPTIONS CONSIDERED

- 4.1 None applicable.

5 SUPPORTING INFORMATION

Performance Management

- 5.1 The Council's performance management arrangements require the preparation of quarterly Performance Monitoring Reports (PMRs) by each department. These PMRs provide an update of progress and performance against departmental Service Plans.

Performance Monitoring Reports

- 5.2 Executive Portfolio Holders will have received the third quarter PMRs for their areas of responsibility in March. PMRs are also distributed to all Members, and will be considered by the Overview & Scrutiny Commission and Scrutiny Panels. This process enables all Members to be involved in performance management.

Corporate Performance Overview Report

- 5.3 The PMRs have been combined into the Corporate Performance Overview Report (CPOR), which brings together the progress and performance of the Council as whole. The CPOR enables the Corporate Management Team and the Executive to review performance, highlight any exceptions and note any remedial actions that may be necessary, either from underperforming or overperforming services, across the range of Council activities.
- 5.4 The CPOR for the third quarter (October - December 2010) is shown at Annex A.

6 ADVICE RECEIVED FROM STATUTORY AND OTHER OFFICERS

Borough Solicitor

6.1 There are no specific legal issues arising from this report.

Borough Treasurer

6.2 There are no direct financial implications arising from this report.

Equalities Impact Assessment

6.3 Not applicable.

Strategic Risk Management Issues

6.4 Any specific issues are included in the PMRs and in the CPOR in Annex A.

Other Officers

6.5 Not applicable.

7 CONSULTATION

Principal Groups Consulted

7.1 Not applicable

Method of Consultation

7.2 Not applicable.

Representations Received

7.3 None.

Background Papers

PMR – Corporate Services – Quarter 3 2010/11

PMR – Chief Executive’s Office – Quarter 3 2010/11

PMR – Environment, Culture and Communities – Quarter 3 2010/11

PMR – Adult Social Care and Health – Quarter 3 2010/11

PMR – Children, Young People and Learning – Quarter 3 2010/11

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